



HIGHCHEM EAST AFRICA LIMITED

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QUALITY POLICY

HighChem E.A Africa is committed to providing top quality life enhancing Agrochemicals, Human and Veterinary Pharmaceuticals, Consumer and Hygiene products. We shall at all times remain customer-focused and aspiring to surpass their expectations while maximizing returns to our stakeholders.

We shall strive for continuous improvement in our Quality Management Systems in order to attain our stated vision of becoming a regional Centre for life sciences solutions.

Top Management shall provide the resources needed for the realization of our objectives and the implementation of ISO 9001:2015. HighChem is committed to comply with the ISO standards and relevant legal requirements at all levels of our operations.

This quality policy shall be achieved through:

- The Provision of effective life enhancing agrochemicals, pharmaceuticals, consumer and Hygiene solutions
- The products shall focus on meeting and exceeding stated and implied customer needs.
- Maintenance and improvement of the existing Quality Management System that has been structured in line with the requirements of ISO 9001:2015
- Recruitment, development and retention of a well-trained and motivated workforce
- Maximization of value and returns to the stakeholders through value-added partnerships
- Effective and efficient internal and external communication
- Continuous growth and profitability of the business
- Internal audits, reviews and improvements in line with the standard

This Quality policy shall be reviewed at least once a year to keep it abreast with prevailing circumstances.

CHIEF EXECUTIVE OFFICER,
HIGHCHEM EAST AFRICA LTD

20/03/2017